

# Julio Reyes

DevOps Engineer | Automation Specialist | Cloud & CI/CD Expert

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[LinkedIn](#) | [\[GitHub\]](#)

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## SUMMARY

DevOps Engineer with 10+ years of experience in software engineering, systems administration, and automation. Specialized in CI/CD, cloud infrastructure, and Kubernetes orchestration. Skilled in delivering scalable, secure, and high-availability solutions for enterprise environments in banking, e-commerce, and technology sectors. Currently developing **Customer Review Analyzer**, an AI-powered SaaS for SMEs, leveraging AWS, Terraform, and Kubernetes.

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## CORE SKILLS

- **Cloud & IaC:** AWS (EKS, EC2, Lambda, S3, IAM, CloudFormation), Terraform, Ansible, Helm
  - **CI/CD & GitOps:** GitHub Actions, Jenkins, ArgoCD, Tekton, Bitbucket Pipelines, TeamCity, UrbanCode Deploy
  - **Containers & Orchestration:** Kubernetes, OpenShift, Docker
  - **Scripting & Development:** Python (FastAPI, NLP), Bash, PowerShell
  - **Monitoring & Security:** ELK, Grafana, Prometheus, AWS CloudWatch, Vault
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## EXPERIENCE

**DevOps Engineer** – *Citi* | Nov 2023 – Present | Santiago, Chile

- Manage enterprise CI/CD pipelines with OpenShift, UrbanCode Deploy, and TeamCity for critical banking systems.
- Automate deployments, environment provisioning, and repository workflows in Bitbucket.

**DevOps Engineer** – *Kibernum* | Apr 2023 – Nov 2023 | Remote

- Designed automated pipelines using TeamCity and Bitbucket.
- Supported OpenShift deployments for production workloads.

**DevOps Engineer** – *carsales.com.au* | Apr 2021 – Apr 2023 | Chile

- Built and optimized CI/CD workflows.
  - Migrated workloads to Kubernetes/OpenShift, improving deployment times and reliability.
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## PROJECTS

### **Customer Review Analyzer (2025 – Personal Project)**

AI-powered SaaS for SMEs to analyze customer feedback from multiple sources and generate sentiment reports.

- **Stack:** AWS EKS, Terraform, Helm, Kubernetes, FastAPI, NLP, GitHub Actions, ArgoCD
  - **Features:** Automated deployment pipeline, containerized microservices, sentiment analysis with Python ML models.
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## EDUCATION & CERTIFICATIONS

- Bachelor's in Computer Engineering – Instituto Profesional Virginio Gómez, Chile  
March 2005 - December 2012
- AI Diploma – Universidad de Concepción, Chile
- AWS Certified Solutions Architect – Associate (SAA-C03)  
*Credential ID: 023e3a7dbdaa464ba53a5a8eac64e976*  
*Url: <https://aws.amazon.com/verification>*  
*Expiration date: November 2028*
- Terraform Associate (*planned*)

**Languages:** Spanish (Native), English (Advanced)